

Items in Order Time

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Overview

An *Item* is something you buy, sell or consume. Items are the backbone of the system in that Items are used in every **Transaction** and drive sales, costs of sales and inventory. An Item can be physical like a Part or Assembly, but it can also be a Service or Other Charge, like Shipping. Therefore, before an Item is added to the system, the following points are to be considered:

- Whether to track inventory for the item?
- Whether to use a bill of materials or kit?
- Is the item part of a style?
- Does the Item have serial or lot numbers?

Item Types

1. **Part** - Use for products that you track, buy, sell or use in production but do not assemble.
2. **Non-inventory Part** - Use for products that you do buy, sell or use in production but do not track.
3. **Service** - Use for the services you perform for other companies, as well as a component in an assembly, representing the labor applied to finished goods.
4. **Other Charge** - Use for miscellaneous things you charge your customers or pay your vendors.
5. **Assembly** - Use for products that you track, buy, sell, use in production and assemble. **An assembly** will contain a 'bill of materials' which list of components that may be parts, non-inventory, services, other charges and assemblies that comprise the finished good. You will use a work order to build assemblies out of components.
6. **Job** - Use for 'fixed contract' service in which you do not wish to list specifically all the labor and parts you use. You will use a work order to complete a job.
7. **Kit** - Use to sell a group of items together. **A kit is different than an assembly**, in that the **Kit** itself is not an item, whereas the assembly is an item. When you ship a kit, you are actually shipping the individual items within the kit. Where as when you ship an assembly, you **DO NOT** ship the individual components, but rather the assembly. That being said Order Time allows you to create a configured assembly which you can use to give your customers options at time of order. These are sometimes referred to as bundles.
8. **Style** - Use to sell an item with multiple variations. Refer to our **Style article** for more information. The Variations Tab under a Style Item can be used to refer to Colors, Sizes, SKUs, UPCs, etc. This is especially helpful for Items with many variations like clothing.
9. **Repair** - Use for Items that need to be stocked in order to **perform a Repair**. This can also be used for Repair Service like the labor cost for the Repair.