

Data Integration

Last Modified on 07/27/2023 11:34 am EDT

The following table shows the data that is shared with Order Time when it syncs with your accounting system. Entities are synced directionally, meaning that changes can be made in either program. **Transactions, other than payments, are one-way.** This means transactions entered into your accounting system **WILL NOT** sync with Order Time. During the initial sync, you may import open purchase orders and if applicable open sales orders.

Feature	QuickBooks Desktop	QuickBooks Online	Xero
Entities (Bidirectional)			
Company Info	Yes	Yes	Yes
Terms	Yes	Yes	Yes
Tax Codes	Yes	Yes	Yes
Payment Methods	Yes	Yes	N/A
Ship Methods	Yes	N/A	N/A
Class	Yes	Yes	Yes
Currency	Yes	No	Yes
Vendor Type	Yes	N/A	Yes ³
Vendors	Yes	Yes	Yes ²
Account	Yes	Yes	Yes
Non-Inventory items (including Service and Other Charge)	Yes	Yes	Yes
Inventory items (including Assembly Items)	Optional	Optional	Optional
Discounts	Yes	N/A	N/A
Group Items	No	N/A	N/A
Prices Levels	Yes	N/A	N/A
Employee	Yes	Yes	Yes
Sales Reps	Yes	N/A	N/A

Feature	QuickBooks Desktop	QuickBooks Online	Xero
Customers	Yes	Yes	Yes ²
Customer Type	Yes	No	Yes ³
Location	No	No	N/A
Unit of Measure	No	No	N/A
Transactions (From Order Time)			
Bills	Yes	Yes	Yes
Purchase Orders	No	No	No
Vendor Returns	Yes	Yes	Yes
Sales Orders	No	N/A	N/A
Invoice	Yes	Yes	Yes
Customer Credit	Yes	Yes	Yes
Payments ¹	Yes	Yes	Yes
Refunds	Yes	Yes	Yes
Adjustments	Optional	Optional	Optional
Work Orders	Optional	Optional	Optional
Value Adjustments	Optional	Optional	Optional

The items marked Optional above depend on whether you sync inventory items with your accounting system. [See setting.](#)

There is a two way sync for Entities but transactions are synchronized from Order Time to accounting but not visa versa. (e.g., Changes you make in accounting to a customer **WILL BE** updated in Order Time. An invoice created in accounting **WILL NOT** come over to Order Time.)

1. QuickBooks payments are bi-directional to the extent that they relate to an Order Time Ship Doc or Customer Return.
2. Customers and Vendors are collectively *Contacts* in Xero
3. Customer and Vendor Types are combined in Xero.