QBO Sync Error: How to know which Vendor/Customer/Item is causing a sync error using the Intuit ID.

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If you receive sync errors between Order Time and QB Online that are related to a Vendor/Customer/Item and it displays the Intuit ID such as in the example below, you can find which entity is causing the error by using that Intuit ID displayed.

10	Vendor	Intuit ID 11437	The record cannot be saved as certain fields exceed the maximum character length.
10	Vendor	Intuit ID 12705	The record cannot be saved as certain fields exceed the maximum character length.
10	Vendor	Intuit ID 12747	The record cannot be saved as certain fields exceed the maximum character length.
10	Vendor	Intuit ID 12751	The record cannot be saved as certain fields esceed the maximum character length.
10	Vendor	Intuit ID 12810	The record cannot be saved as certain fields exceed the maximum character length.
24	Customer	Intuit ID 9920	The record cannot be saved as certain fields exceed the maximum character length.
24	Customer	Intuit ID 12607	The record cannot be saved as certain fields exceed the maximum character length.

Follow these steps:

- 1. Open the entity list for the Vendor/Customer/Item in QuickBooks.
- 2. Select any and look at ID # listed in the URL.
- 3. Replace the ID with the Intuit ID that is listed in the Error message and press enter to search.

Vendors	× +		-			– a ×	< 1	
- → C 🏠 🔒 http	os//c27.qbo.intuit.com/app/vendordetail?nameId=1721				4	7 😁 🖾 🛛 🧐 🗄	: (
n äuickbooks ≡	≡ ∧∎∞ Look at the ID# in the URL	,			🖨 Q -	戀⑦ Help (ڋ	
Dashboard →≣	288 CENTRAL ST LEOMINSTER				Edit	New transaction 👻		
Banking	No notes available. Please click to add notes.					\$1,836.90 OPEN		
Sales						\$1,836.90 OVERDUE		
Expenses								
Workers	Transaction List Vendor Details							
Reports								
Taxes	↓ Batch actions ▼ Filter ▼					5 G ®		
10105	DATE - TYPE	NO. P	PAYEE	CATEGORY	TOTAL	ACTION		
Accounting	07/19/2018 Bill	60 2	288 CENTRAL ST LEOMINSTER	Inventory Asset	\$30.40	Make payment 💌		
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4. This will then open the Vendor/Customer/Item that the error is referring to.