

ShipStation Error

Last Modified on 04/16/2024 3:26 pm EDT

Error Message

An error occurred attempting to update orders: Error in XML. Reason: The 'Country' element is invalid - The value " is invalid according to its datatype 'StringExactly2' - The actual length is less than the MinLength value.

Solution

The shipping country on ship docs cannot be blank and must be 2 digits (e.g. US or CA).