

# I'm using Right Networks, what should I do?

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**Right Networks** is the proven leader for QuickBooks hosting. Their QuickBooks Desktop Cloud solution gets your QuickBooks file into the cloud. As Right Networks is a managed hosting environment you will need them to download and install the QuickBooks Desktop **Synchronization Tool** to your cloud server. To get Order Time provisioned to your account, please contact their Account Services team, either by phone or email as follows:

By Email: [accountservices@rightnetworks.com](mailto:accountservices@rightnetworks.com)

By Phone: [888-417-4448](tel:888-417-4448) ext. 4

Once you contact their team, they will ensure that the your company is in the correct package which is the Application Cloud/All Apps package. Once that is confirmed or you are upgraded, a case will be created and sent to Right Networks' Application Provisioning team to have Order Time added. The turnaround for this is 24-48 hours. You will get email confirmation once it is added, then will be able to login to their Right Networks instance and see the application.