

Recent Email Changes - Amazon Email Services

Last Modified on 04/22/2026 2:15 pm EDT

Recent Email Changes - 8/15/2019

We have changed the way we send emails as too many were going to spam. It is now being sent from Amazon's email services so it will have a better chance of landing in the inbox, and is being sent a little differently than before.

The address you'll notice is: info@ordertime.com

When your customer or contact replies to these emails, it will go to the default email address set for the user who sent the email.

Example -

My email address is michael@ordertime.com, set in Order Time.

I send an email to my customer or contact.

My email address will come up as [michael@ordertime.com] and all replies will go to [@ordertime.com](mailto:michael@ordertime.com)

Email sending is disabled by default during the Order Time trial period. Contact us at support@ordertime.com and we can verify your identity to enable this feature in your trial sandbox.