Customer has an overdue transaction

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Error Message

When syncing a ship doc to QuickBooks you get the error. "Customer has an overdue transaction"

Resolution

Within QuickBooks

- 1. From the main Menu click Edit Preferences
- 2. On the left click Payments
- 3. Click the Company Preferences tab.
- 4. UNCHECK do not ship if account is overdue

Applies to

QuickBooks Desktop