

# The Min Quantity Must Be Less Than The Max Quantity

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## Sync Error

██████	Item	██████	There was an error when converting the amount "20" in the field "item max reorder qty". QuickBooks error message: The max quantity must be greater than the min quantity.
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## Solution

- The min quantity must be less than the max quantity
- This is a known issue that occurs due to QuickBooks adding a new Max Quantity field to the items and filling in a value of 0 instead of leaving it blank.
- To fix this issue, all the max quantities for items in QuickBooks must be reset to be blank instead of 0. To do this please use the add/edit multiple list entries by updating each item's min and deleting the max.
- If you prefer to no longer sync min/max quantities there is a preference that the support can turn on behind the scenes to stop these from syncing over to QB. Please email [support@ordertime.com](mailto:support@ordertime.com) if that is something that you would like done.