

Order Time Billing

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Overview

Billing and subscription within the app have been disabled as of December 27th, 2024. Billing for Order Time Inventory has transitioned to a new platform, and our subscriptions are now managed outside of the app. This change ensures a secure billing experience for our customers while we swap to the new systems.

To upgrade or alter your subscription or pay overdue invoices, please follow the instructions provided below or reach out to our Billing Contact for assistance.

Billing Contact & Alteration Form

- **Billing Contact Phone:** 1-866-278-6243 Ext. 335
- [Order Time Pricing](#)
- Contact us via this form if you are upgrading or altering you subscription or purchasing services.
- You can also use the form if you are currently suspended and need to pay an overdue invoice.

If you are suspending your Order Time Subscription:

Customer must notify the Company of its intent to terminate prepaid Services at least thirty (30) calendar days before the billing renewal date.

Your account and your data will remain dormant for a minimum of 30 days (and may remain dormant for up to a one year upon request) before being deleted. Please refer to our data destruction and retention policy contained in our [terms of use](#).