

QBO Discounts and Accounts

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In Order Time there is a place to add an account however QBO discount box does not actually use accounts whereas QuickBook desktop does.

We are actively seeking a permanent solution however you can work around this issue as follows.

1. Create an Item call Discount using the Other Charge Group
2. Make sure to select the correct Income account.
3. Add the item to a sales order with quantity of 1 but a negative price.

Upon syncing to QB, the Income account associated with the Discount item will be DEBITED.