

Improve Detail Load Time - Lag Issues

Last Modified on 11/04/2020 3:42 pm EST

Issue: While loading Detail pages, some customers with VERY large databases are experiencing loading lag

The screenshot displays the OrderTime interface for a Sales Order (No. 3949). The page is divided into several sections: General, Bill Address, Ship Address, and Summary. The Summary section shows financial details like Subtotal, LPS, Discounts, Total Amount, Paid Amount, and Balance Amount. Below these sections are tabs for Items, Details, Memo & Instructions, Custom, Payment, Ship Docs, Dependency, Attachments, Open Activities, and Activity History. The Items tab is active, showing a table with columns for IMAGE, LINE NO., ITEM, DESCRIPTION, QUANTITY, FILLED, UOM, PRICE, EXT., TAX CODE, CLEARED, and ACTIONS. Two items are listed: one with description 'This is the description for my product' and another 'Box of 24 Roses'.

Solution: Prune your Detail pages to remove some of the tabs that you may not be using

Pruning your Detail pages to remove some of the tabs that you may not be using is a simple fix to this issue. This can be done in the layout editor and you can hide any tabs that you choose!

For Example, when editing the Detail Page for the Ship Doc, if you do not use Packages you can simply hide that tab. This will reduce load on the system which causes strain when working with very large databases.

Here is the overview on Page Layouts to [learn more about them!](#)

Head here to see what we mean about a ['Details' Page](#)

This is how to [Edit your Containers in a Details Page](#)

As always, if you require assistance email us at support@ordertime.com