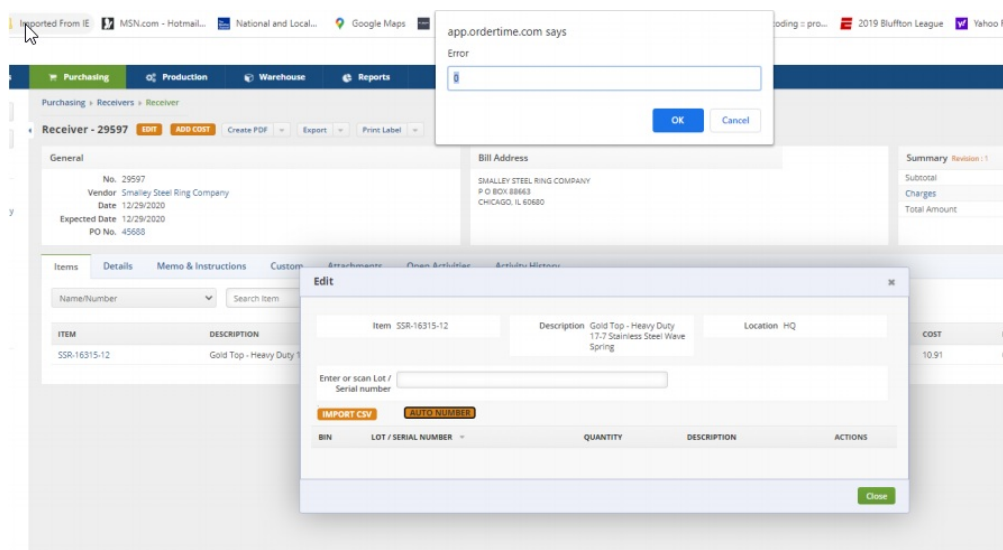


Trouble with Auto Generate for Lot / Serial Numbers

Last Modified on 04/16/2024 5:06 pm EDT

Issue:

When trying to auto generate my Lot / Serial Numbers when filling in the quantity of a Receiver or Sales Order I receive an error.



Solution:

This error appears because Order Time wants you to enter the quantity of Lot or Serial Numbers you want it to generate.

Example:

In the image above there is one item but there may have been a total quantity of 5 of that item. This item requires a Serial Number for each individual item so I would enter the number 5 in the text field of the error box and press okay. Then Order Time would create 5 Serial Numbers for me based on the criteria I set up in my preferences.

Check your Auto Number Preferences to ensure proper sequencing! [Lot / Serial Number Preferences](#)