

Item Sales Tax - QuickBooks Online

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Overview:

When you are syncing Order Time with QuickBooks Online you must manage your Item Sales Taxes in QuickBooks Online. The reason for this is Intuit will not allow a third party service like Order Time to manage that field.

Solution:

The solution is to create the Item Sales Taxes in QuickBooks Online. Below you will see how to set them up.

From your home screen select Taxes and then Sales Tax Settings.

The screenshot displays the QuickBooks Online interface for managing sales taxes. The left sidebar shows the 'Taxes' menu item highlighted. The main content area shows the 'SALES TAX DUE' summary for March 2021, with a total of \$0.00. Below this, there are sections for 'Due' and 'Upcoming' taxes. The 'Due' section shows a tax for Alabaster City, AL, due on March 20, 2021, for \$0.00. The 'Upcoming' section lists several taxes for different locations: Alabaster City, AL (\$0.00), Shelby County, AL (\$0.00), Florida (\$426.02), Panama City Beach City, FL (\$0.00), and Nevada (\$0.00). A 'SHORTCUTS' panel on the right provides tips on tax collection, updates, and reporting.

Next you have to add an agency. Here you will select a state, the filing frequency and start date.

All Orders Demo

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Edit settings

Tax agencies

AGENCY	FILING FREQUENCY	START OF TAX PERIOD	START DATE
Florida Department of Revenue	Yearly	January	12/01/2016
Nevada Department of Taxation	Yearly	January	01/17/2021
New York Department of Taxation and Finance	Yearly	March	03/10/2021
Rhode Island Division of Taxation	Yearly	January	01/01/2012
Alabama, Shelby County	Yearly	January	10/01/2019
Alabama, Alabaster	Monthly	January	06/27/2019
Florida, Panama City Beach	Yearly	January	07/01/2017

Custom rates

NAME	AGENCY
Nevada State Tax Rate	Nevada Department of Taxation

Privacy

Add agency ✕

Agency:

Filing frequency:

Start of tax period:

Start date:

[Save](#)

Then you will need to add a custom tax rate. The custom tax rate is the equivalent to the Item Sales Tax in Order Time.

All Orders Demo

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Edit settings

Tax agencies

AGENCY	FILING FREQUENCY	START OF TAX PERIOD	START DATE
Alabama Department of Revenue	Yearly	January	03/17/2021
Florida Department of Revenue	Yearly	January	12/01/2016
Nevada Department of Taxation	Yearly	January	01/17/2021
New York Department of Taxation and Finance	Yearly	March	03/10/2021
Rhode Island Division of Taxation	Yearly	January	01/01/2012
Alabama, Shelby County	Yearly	January	10/01/2019
Alabama, Alabaster	Monthly	January	06/27/2019
Florida, Panama City Beach	Yearly	January	07/01/2017

Custom rates

NAME	AGENCY
Nevada State Tax Rate	Nevada Department of Taxation

Privacy

Add a custom sales tax rate ✕

Single
 Combined

Name:

Agency:

Rate: %

[Cancel](#) [Save](#)

And that is it. After you have saved your custom tax rate and synced with Order Time the new Item Sales Tax will be available to choose from!