QuickBooks Error Message: Cannot Merge List Elements

Issue: Accounting Sync Error that states -

QuickBooks error message: Cannot merge list elements.

Solution: Change the name of the Item / Customer / Vendor / Etc. in QuickBooks or in Order Time

The Accounting Sync is trying to take an existing Item / Customer / Vendor / Etc. in QuickBooks that we have a matching ID for and trying to change its name to match Order Time. The problem is that there is already an entity like that in QuickBooks that has taken that name so you get this error each time.

You need to change the name of the Item / Customer / Vendor / Etc. to something else in Order Time or in QuickBooks.

As always, if you require assistance email us at support@ordertime.com