

B2B Portal - Object Reference Error

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Issue: While testing and configuring the B2B Portal I am receiving an Object Reference Error

Solution: You need to prime your Sales Order, Ship Doc, and Email Form Templates for use in the portal

For the time being any form templates you assign in the config area for B2B portal need to be opened up and saved again.

- Go to Admin > Form Templates
- Open the form up by clicking edit on it from the Form Template list
- Then click Save

You do not need to make any changes to the form itself. The system will recognize that you are using the B2B Portal and prepare the template properly for it.

If you are testing the B2B Portal and getting an Object Reference error, this should resolve the issue.

As always, if you require assistance email us at support@ordertime.com