

# QuickBooks Connector Error - Service Unavailable

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## Issue:

Order Time is not syncing with QuickBooks Desktop through the Connector Tool as expected. When viewing the Sync Log on the Connector Tool you see this error:

```
[11/29/2021 3:08:57 PM]           Last Sync response File:  
[11/28/2021 9:55:20 AM]           ! Unexpected error: The request failed with HTTP status 503: Service Unavailable: Back-end server is at capacity.  
[11/28/2021 10:10:21 AM]          ! Unexpected error: The request failed with HTTP status 503: Service Unavailable: Back-end server is at capacity.  
[11/28/2021 10:25:21 AM]          ! Unexpected error: The request failed with HTTP status 503: Service Unavailable: Back-end server is at capacity.  
[11/28/2021 10:40:22 AM]          ! Unexpected error: The request failed with HTTP status 503: Service Unavailable: Back-end server is at capacity.
```

## Solution:

If this issue occurs you can deactivate the QuickBooks integration in Order Time and then Re-Activate it in the Accounting Integrations Settings in Order Time.