Product Class Sync Error: "Cannot use SalesOrPurchaseMod aggregate when the item is reimbursable"

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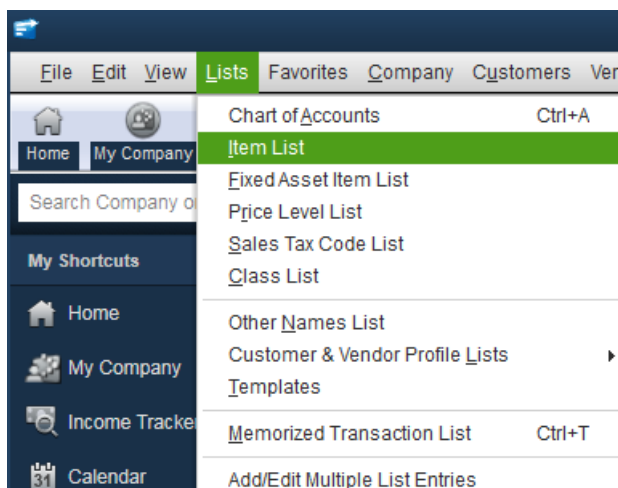
Issue: Accounting Sync Error

Product Class Sync Error: "Cannot use SalesOrPurchaseMod aggregate when the item is reimbursable"

Solution: Unchecking the checkbox that states the item is used in assemblies or is a reimbursable charge
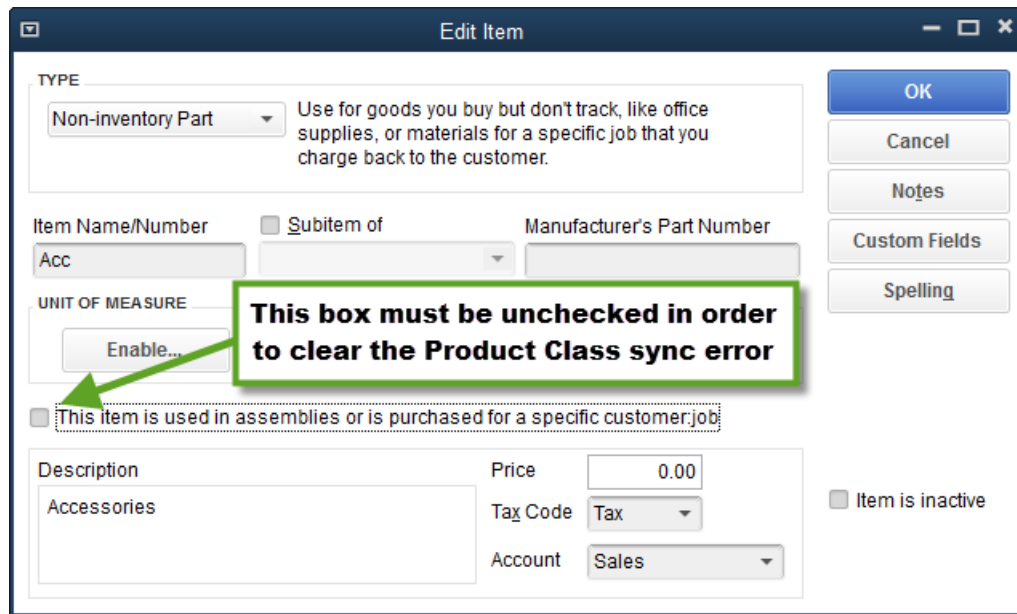
Product Classes created in Order Time are synced back to QuickBooks as Non-Inventory Parts. Because of this, users review these Items in QuickBooks and make modifications that will sync back to Order Time, but modifying these Non-Inventory Parts in QuickBooks may cause this sync error.

This type of sync error is caused when the checkbox that states "this item is used in assemblies or is purchased for a specific customer job" in the Item window is enabled. To correct this sync error:

1. Open QuickBooks and go to **Lists > Item List**. Locate the product class referenced in the sync error, then double-click the item to open the Edit Item window

2. Locate the checkbox "**this item is used in assemblies or is a reimbursable charge**" and **uncheck this box**. Click **OK** to save the changes.

3. Run another sync with Order Time. If multiple Product Class sync errors are returned, repeat the steps above for each related Non-Inventory Item in QuickBooks.

As always, if you require assistance email us at support@ordertime.com