View your Ticket Dashboard - Order Time Inventory has given you access to the Customer Portal

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➡ **Log in to View Your Tickets** ⬅

This is not your Order Time username and password.
It is set up via the registration email sent to you when you create your first ticket, or when you first subscribe to Order Time.

If you need us to resend the registration email to give you access to the customer portal, email us at **support@ordertime.com**

Overview

Order Time now has a customer portal where you can view the support tickets sent from your email address. You can view open and closed tickets and create new ones. If you've just sent in your first-ever ticket to our support channel, you just received the email below.

OrderTime

Order Time Inventory has given you access to the Customer Portal

You've been given access to the Order Time Customer Portal because you've created a ticket in our ticketing system.

This gives you access to all the support tickets you've sent to our ticketing system.

Click the button below to set up a password to sign in and check it out.

Register to view content

Or click this link.

Finish Registration

- Click on the blue 'Register to view content' button.
- Set up your password for the Customer Portal
- To log in and view your tickets, head here:**https://info.ordertime.com/tickets-view**

You'll see this screen where you can view all of your current tickets:

OrderTime

Tickets

🔍 Search   Status | All ▾ |

ID	SUBJECT	CREATED	LAST ACTIVITY	STATUS
#688778630	asdsad	1 week ago	1 week ago	CLOSED
#656778924	Product Description Missing	4 weeks ago	4 weeks ago	CLOSED
#653170256	PURCHASE ORDER 36119	1 month ago	4 weeks ago	CLOSED
#649748362	WOs won't sync	1 month ago	1 month ago	CLOSED
#635481096	ALLOCATION - 1 of 2 emails	1 month ago	1 month ago	CLOSED

‹ Prev   1   2   3   Next ›

Create a Support Ticket

If you'd like to create a ticket from this system, you can click on the 'File a Support Ticket' link at the top-right or at the very bottom of the screen.

The benefit of creating tickets via this system is you don't have to re-enter your information. Since this is a preauthorized portal, we already know your name, company name, phone number, email, etc.

You will see the form below:

OrderTime

‹

File a support ticket

Issue *

Details

File upload

Choose Files   No file chosen

Submit

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