

# View your Ticket Dashboard - Order Time Inventory has given you access to the Customer Portal

Last Modified on 04/26/2023 1:45 pm EDT

→ [Log in to View Your Tickets](#) ←

**This is not your Order Time username and password.**

It is set up via the registration email sent to you when you create your first ticket, or when you first subscribe to Order Time.

If you need us to resend the registration email to give you access to the customer portal, email us at [contact@ordertime.com](mailto:contact@ordertime.com)

---

## Overview

Order Time now has a customer portal where you can view the support tickets sent from your email address. You can view open and closed tickets and create new ones. If you've just sent in your first-ever ticket to our support channel, you just received the email below.



## Order Time Inventory has given you access to the Customer Portal

You've been given access to the Order Time Customer Portal because you've created a ticket in our ticketing system.

This gives you access to all the support tickets you've sent to our ticketing system.

Click the button below to set up a password to sign in and check it out.

Register to view content

Or click this [link](#).

### Finish Registration

- Click on the blue 'Register to view content' button.
- Set up your password for the Customer Portal
- To log in and view your tickets, head here: <https://info.ordertime.com/tickets-view>

You'll see this screen where you can view all of your current tickets:

## Tickets

Status All ▼

ID	SUBJECT	CREATED	LAST ACTIVITY	STATUS
#688778630	<a href="#">asdsad</a>	1 week ago	1 week ago	CLOSED
#656778924	<a href="#">Product Description Missing</a>	4 weeks ago	4 weeks ago	CLOSED
#653170256	<a href="#">PURCHASE ORDER 36119</a>	1 month ago	4 weeks ago	CLOSED
#649748362	<a href="#">WOs won't sync</a>	1 month ago	1 month ago	CLOSED
#635481096	<a href="#">ALLOCATION - 1 of 2 emails</a>	1 month ago	1 month ago	CLOSED

[< Prev](#) 1 [2](#) [3](#) [Next >](#)

## Create a Support Ticket

If you'd like to create a ticket from this system, you can click on the 'File a Support Ticket' link at the top-right or at the very bottom of the screen.

The benefit of creating tickets via this system is you don't have to re-enter your information. Since this is a preauthorized portal, we already know your name, company name, phone number, email, etc.

You will see the form below:



## File a support ticket

Issue \*

Details

File upload

No file chosen

If you need us to resend the registration email to give you access to the customer portal, email us at [contact@ordertime.com](mailto:contact@ordertime.com)