

# QuickBooks Desktop Sync Error - Transaction amount must be positive

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## Issue:

When syncing Work Orders into QuickBooks Desktop an error message appears that reads:

"Transaction Amount must be Postive."



This is for NON-US QuickBooks Users

## Solution:

- Go to the list of vendors in QuickBooks
- Make sure the view is set to All Vendors so that inactive ones are included
- Find the NC Internal Vendor
- Make sure the vendor is set up to be tax exempt

As always, if you require assistance email us at [support@ordertime.com](mailto:support@ordertime.com)