Order Time Mobile - Compatible Hardware List

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This article lists the devices that run Order Time Mobile, along with where to buy hardware and tips for Wi-Fi in the warehouse.

We support both Android and iOS, but **we recommend the Apple iOS version**.

iPhone

Requires iOS 13.0 or later. Supported models include:

- iPhone 6S and iPhone 6S Plus
- iPhone SE (1st, 2nd, and 3rd generation)
- iPhone 7 and iPhone 7 Plus
- iPhone 8 and iPhone 8 Plus
- iPhone X, XS, XS Max, and XR
- iPhone 11, 11 Pro, and 11 Pro Max
- iPhone 12 mini, 12, 12 Pro, and 12 Pro Max
- iPhone 13 mini, 13, 13 Pro, and 13 Pro Max
- iPhone 14, 14 Plus, 14 Pro, and 14 Pro Max
- iPhone 15, 15 Plus, 15 Pro, and 15 Pro Max
- iPhone 16, 16 Plus, 16 Pro, 16 Pro Max, and 16e
- iPhone 17, iPhone Air, 17 Pro, 17 Pro Max, and 17e
- Newer iPhone models that run iOS 13.0 or later

iPad

Requires iPadOS 13.0 or later. Wi-Fi and Wi-Fi + Cellular models are both supported. Supported models include:

- iPad (5th generation and later, including the 10th and 11th generation)
- iPad mini 4, iPad mini (5th and 6th generation), and iPad mini (A17 Pro)
- iPad Air 2, iPad Air (3rd, 4th, and 5th generation)
- iPad Air 11-inch and 13-inch (M2, M3, and M4)
- iPad Pro 9.7-inch and 10.5-inch
- iPad Pro 11-inch (1st through 4th generation)
- iPad Pro 12.9-inch (1st through 6th generation)
- iPad Pro 11-inch and 13-inch (M4 and M5)
- Newer iPad models that run iPadOS 13.0 or later

iPod touch

Requires iOS 13.0 or later.

- iPod touch (7th generation)

Mac

Order Time Mobile is available from the App Store on Macs with Apple Silicon (M1 chip or later) running macOS 11.0 or later.

Android

We recommend Android 8.0 or later, and Android 12 or later for the best results. On versions older than Android 12, some screens may not display correctly. You may see alignment or color differences, layout problems when you rotate the device, or the scanner not moving focus into the entry boxes on its own.

Purchase new hardware

You can buy devices through our hardware partner, **ShopPOSPortal**.



Wi-Fi strength can vary with warehouse size, building materials, and other factors. If you lose signal as you walk through the warehouse, place Wi-Fi extenders at key points to fill the gaps.

Feedback and comments

Send feedback and comments to ***support@ordertime.com***.