## **Order Time Mobile - Compatible Hardware List**

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The Order Time Mobile app is a powerful tool that helps you manage your warehouse inventory with ease. To ensure the app runs smoothly on your mobile device, it's important to have compatible hardware. In this article, we provide a list of hardware that is compatible with the Order Time Mobile app, including iPhones, iPads, iPod touches, and Android devices. We also provide information on how to purchase new hardware and share tips on improving Wi-Fi connection in your warehouse. If you have any feedback or comments, please send them to support@ordertime.com.

While we support both the Android and iOS versions **we recommend choosing the Apple iOS** Version

### iPhone

Requires iOS 8.0 or later.

- iPhone 55
- iPhone 6
- iPhone 6 Plus
- iPhone 6S
- iPhone 6S Plus
- iPhone SE (1st generation)
- iPhone 7
- iPhone 7 Plus
- iPhone 8
- iPhone 8 Plus
- iPhone X
- iPhone XS
- iPhone XS Max
- iPhone XR

- iPhone 11
- iPhone 11 Pro
- iPhone 11 Pro Max
- iPhone SE (2nd generation)
- iPhone 12 mini
- iPhone 12
- iPhone 12 Pro
- iPhone 12 Pro Max
- iPhone 13 Pro
- iPhone 13 Pro Max
- iPhone 13 mini
- iPhone 13
- iPhone SE (3rd generation)
- iPhone 14
- iPhone 14 Plus
- iPhone 14 Pro
- iPhone 14 Pro Max

### iPad

Requires iPadOS 8.0 or later.

- iPad Air
- iPad Air Wi-Fi + Cellular
- iPad mini 2
- iPad mini 2 Wi-Fi + Cellular
- iPad Air 2
- iPad Air 2 Wi-Fi + Cellular
- iPad mini 3

- iPad mini 3 Wi-Fi + Cellular
- iPad mini 4
- iPad mini 4 Wi-Fi + Cellular
- iPad Pro (12.9-inch)
- iPad Pro (12.9-inch) Wi-Fi + Cellular
- iPad Pro (9.7-inch)
- iPad Pro (9.7-inch) Wi-Fi + Cellular
- iPad (5th generation)
- iPad (5th generation) Wi-Fi + Cellular
- iPad Pro (12.9-inch) (2nd generation)
- iPad Pro (12.9-inch) (2nd generation) Wi-Fi + Cellular
- iPad Pro (10.5-inch)
- iPad Pro (10.5-inch) Wi-Fi + Cellular
- iPad (6th generation)
- iPad (6th generation) Wi-Fi + Cellular
- iPad Pro (11-inch)
- iPad Pro (11-inch) Wi-Fi + Cellular
- iPad Pro (12.9-inch) (3rd generation)
- iPad Pro (12.9-inch) (3rd generation) Wi-Fi + Cellular
- iPad mini (5th generation)
- iPad mini (5th generation) Wi-Fi + Cellular
- iPad Air (3rd generation)
- iPad Air (3rd generation) Wi-Fi + Cellular
- iPad (7th generation)
- iPad (7th generation) Wi-Fi + Cellular . iPad Pro (11-inch) (2nd generation)
- iPad Pro (11-inch) (2nd generation) Wi-Fi + Cellular
- iPad Pro (12.9-inch) (4th generation)
- iPad Pro (12.9-inch) (4th generation) Wi-Fi + Cellular

- iPad Air (4th generation)
- iPad Air (4th generation) Wi-Fi + Cellular
- iPad (8th generation)
- iPad (8th generation) Wi-Fi + Cellular
- iPad Pro (11-inch) (3rd generation)
- iPad Pro (11-inch) (3rd generation) Wi-Fi + Cellular
- iPad Pro (12.9-inch) (5th generation)
- iPad Pro (12.9-inch) (5th generation) Wi-Fi + Cellular
- iPad mini (6th generation)
- iPad mini (6th generation) Wi-Fi + Cellular
- iPad (9th generation)
- iPad (9th generation) Wi-Fi + Cellular
- iPad Air (5th generation)
- iPad Air (5th generation) Wi-Fi + Cellular
- iPad (10th generation)
- iPad (10th generation) Wi-Fi + Cellular
- iPad Pro (11-inch) (4th generation)
- iPad Pro (11-inch) (4th generation) Wi-Fi + Cellular
- iPad Pro (12.9-inch) (6th generation)
- iPad Pro (12.9-inch) (6th generation) Wi-Fi + Cellular

# iPod touch

Requires iOS 8.0 or later.

- iPod touch (6th generation)
- iPod touch (7th generation)

## Mac

• Requires macOS 11.0 or later and a Mac with Apple M1 chip or later.

# Android

• Any device running Android OS 8.0 and up.

Some of the modern UI elements and features we use in the app are not fully supported on OS versions below 12.0. These can range from alignment problems, differences in color rendering, to more complex layout issues such as the orientation display issues and the scanner not automatically focusing into the entry boxes.

#### Purchase New Hardware

Utilize our hardware partner, ShopPOSPortal



Wi-Fi strength may differ based on the warehouse size, materials, and other factors. If you run into any issues with your Wi-Fi connection as you walk through your warehouse, our suggestion is to place Wi-Fi Extenders at key points to bridge the gap in service.

#### Feedback and Comments

We welcome your feedback and comments. Send them to support@ordertime.com