

Testing Sandbox Accounts

Last Modified on 08/11/2025 2:36 pm EDT

Order Time Sandbox Accounts

An Order Time Sandbox Account is a secondary instance of your file that is used for testing purposes. The Sandbox is a full version of Order Time that saves data in a separate database apart from your production or live account. The Sandbox can contain a snapshot of data from the production or live Order Time instance.

Sandbox accounts are free for a period of 90 days for subscribers on the **Connected or **Professional** Bundle.**

Thereafter they will be deleted unless your company pays the add-on pricing.

For a Sandbox, please send an email to support@ordertime.com

IMPORTANT: Changes made in the production or live instance of Order Time are NOT replicated to the Sandbox, and vice versa.