Order Time Mobile - Turning Off Auto-Updates

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This article explains how to turn off automatic updates for Order Time Mobile on iOS and Android. Only do this if you want to stay on your current version and update by hand when you are ready.

Before you update or reinstall

Upload all pending work on the device before you update, reinstall, or clear the app's data. This includes Sales Orders, Ship Docs, Purchase Orders, Counts, Bin Moves, Transfers, and Work Orders. Scans that haven't been uploaded are stored only on the device and can be lost when the app is updated or cleared.

If **Auto Upload Sales Orders** or **Auto Upload Bin Moves** is turned on, leave that module or sign out before you update. This gives the app a chance to sync your pending work.

Turn off automatic updates

iPhone or iPad

1. Open Settings.
2. Tap App Store.
3. Turn App Updates on or off.

Note: This setting applies to every app on the device, not only Order Time Mobile.

Apple app testers using TestFlight

TestFlight lets you change automatic updates for each beta app you are testing.

TestFlight for iOS or iPadOS

1. Open TestFlight and go to the app's page.
2. Under App Information, turn Automatic Updates on or off.

TestFlight for macOS

1. Open TestFlight and go to the app's page.
2. Under App Settings, select Automatic Updates and change the setting.

Android

1. Open the Play Store and tap your profile picture in the top right.
2. Go to Manage apps and device.
3. Tap the Manage tab to see your installed apps.
4. Open Order Time Mobile.

5. Tap the three-dot menu in the top right of the app's page.
6. Uncheck Enable auto update.

Note: On Android, this applies to both internal test builds and live production builds.

Feedback and comments

Send feedback and comments to ***support@ordertime.com***.