

# Validation Exception was thrown. Details:Business Validation Error: Unexpected user error. ( -12476 )

Last Modified on 04/16/2024 10:47 am EDT

## Overview

An error on the sync log reads:

"Validation Exception was thrown.Details:Business Validation Error: Unexpected user error. ( -12476 )"

39724	Item	E-003549	Validation Exception was thrown.Details:Business Validation Error: Unexpected user error. ( -12476 ).
39725	Item	M-003544	Validation Exception was thrown.Details:Business Validation Error: Unexpected user error. ( -12476 ).
39726	Item	M-003545	Validation Exception was thrown.Details:Business Validation Error: Unexpected user error. ( -12476 ).
39727	Item	M-003546	Validation Exception was thrown.Details:Business Validation Error: Unexpected user error. ( -12476 ).
39728	Item	M-003547	Validation Exception was thrown.Details:Business Validation Error: Unexpected user error. ( -12476 ).
39729	Item	M-003548	Validation Exception was thrown.Details:Business Validation Error: Unexpected user error. ( -12476 ).
39730	Item	E-003483	Validation Exception was thrown.Details:Business Validation Error: Unexpected user error. ( -12476 ).

## Cause / Solution

**Cause:** This error is caused by having a Preferred Vendor set to the problem Item.

**Solution:** Remove the preferred vendor by navigating to the Item page for that particular item. Click the vendors tab and hit in the delete button to the right and the sync should go through the next time around.

Create New  
Open Full List

- Recent Records
- WRX80E-SAGE SE
  - 15
  - 17
  - Standard Armor set
  - 25
  - Bob Barker
  - ASB33-BSM
  - ASB33-BO
  - Customer Addresses

Home > Items > Item Item Created By Iorne Benoliel 9/27/2023 9:08 AM Modified By Iorne Benoliel 10/12/2023 11:24 AM

Item - WRX80E-SAGE SE

General	Summary	Image
Description: mother board for standard build	Available: 396.0	NO IMAGE
Id: 3	Required: 0.0	
Type: Part	Net Available: 396.0	
Group: Parts Group Change group	On hand: 400.0	
UOM: EA	Committed: 4.0	
Price: 500.00	In Transit: 0.0	
Std. Cost: 0.00	On order: 0.0	
	margin %: 100.0	

Note Edit

Inventory Custom On Order Detail Required Detail Transactions **Vendors** Related Items Customer Aliases Item Image Attachments

VENDOR	PART NO	VENDOR UPC	COST	MIN ORDER	ORDER INC	LEAD TIME	ACTIONS
Atlas, Inc			0.00000				<input type="checkbox"/> <input type="checkbox"/>

Total Records: 1