

[Action required] Apps on your Shopify store require updating before January 2, 2024

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Overview

Some of our customers have received the following email about changes with Shopify -



[Action required] Apps on your Shopify store require updating before January 2, 2024

We're sending you this email because one or more apps installed on your Shopify store are making calls to APIs that will be removed soon and will soon be unsupported. **These apps must be updated by a developer before January 2, 2024 to continue working normally.**

We encourage you to forward this email to the partner or developer who maintains your apps, and have them update your apps based on the information below. If you don't currently have a developer maintaining your apps, you can [hire a Shopify expert](#).

What your developer needs to know

One or more of your custom apps have made deprecated API calls in the last 14 days. **Support for these versions will be removed on January 2, 2024.** Please update the apps listed below to API version 2023-04 or later to ensure they continue to function correctly.

No Fixes Necessary

We updated our integration with these changes in a past update. Our Shopify Integration is current up to the 2023-10 version.

We will be pushing a hotfix so that the version number correlates properly, and this should stop the false notifications.

If you are experiencing any Shopify issues related to this or cannot sync, please don't hesitate to reach out to support@ordertime.com.

We apologize for any inconvenience caused by this issue.

