

Item Editor Page Layout Error 500 - Purchasing Tab Conflicts with Kits

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Issue: Receiving an Error 500 when trying to view the Purchasing Tab on a Kit Item

Our Product Engineering team has identified this issue and is working on a permanent resolution for Kit Items.

Solution: Special Notes Below

- Any Field moved into the **Purchasing Tab** via the **Item Editor Page Layout** is not visible to **Kits**.
- Any default field that is removed from the default Purchasing Tab will cause a 500 Error when editing a **Kit Item**.
- **Current recommendation:** Do not alter the original Purchasing Tab if you have Kit Items, or avoid using the Purchasing Tab while editing Kit Items.

As always, if you require assistance email us at support@ordertime.com