Quickbook Sync Error - An Attempt Was Made to Delete an Invoice with a Date that is on or before the Closing Date of the Company

Overview:

You have received sync error - An attempt was made to delete an invoice with a date that is on or before the closing date of the company.

550504	Ship Doc	13620	An attempt was made to delete a Invoice with a date that is on or before the closing date of the company. If you are sure you really want to do this, please ask a user with Admin privileges to remove the password for editing transactions on or before to closing date (this setting is in the Accounting Company Preferences), then try again.
550505	Ship Doc	10248	An attempt was made to delete a Invoice with a date that is on or before the closing date of the company. If you are sure you really want to do this, please ask a user with Admin privileges to remove the password for editing transactions on or before to closing date (this setting is in the Accounting Company Preferences), then try again.
550506	Ship Doc	14009	An attempt was made to delete a Invoice with a date that is on or before the closing date of the company. If you are sure you really want to do this, please ask a user with Admin privileges to remove the password for editing transactions on or before to closing date (this setting is in the Accounting Company Preferences), then try again.
550507	Ship Doc	16368	An attempt was made to delete a Invoice with a date that is on or before the closing date of the company. If you are sure you really want to do this, please ask a user with Admin privileges to remove the password for editing transactions on or before to closing date (this setting is in the Accounting Company Preferences), then try again.

Issue:

This error message appears during the synchronization between Order Time Inventory and QuickBooks Online: **"An attempt was made to delete an Invoice with a date that is on or before the closing date."**

Cause:

This occurs when you try to delete a document from a closed period in QuickBooks.

Solution:

Just like in OrderTime, you can put a closing date on a time period in QuickBooks.

What that will do is it helps prevent any editing (or in this case deleting) of transactions before that date.

To delete/edit, they need to have the QB admin login and remove the closing date. Then they can make the changes, and then they can put back the closing date.