

# This feature is not enabled or not available in this version of QuickBooks

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## Symptom

When syncing a ship doc or customer from Order Time to QuickBooks Desktop you may get the following error:

*this feature is not enabled or not available in this version of QuickBooks*

## Reason

You are using **Classes** in Order Time, but it is not enabled in QuickBooks.

## Resolution

Enable the class function in **QuickBooks**.