

# How to Clear Order Time Site Cookies

Last Modified on 07/10/2025 12:20 pm EDT

## How to Clear Site Data and Cookies for Order Time from the URL Bar (Chrome & Firefox)

If you're experiencing issues in **Order Time** following a software update, you can quickly clear cookies and site data **just for Order Time** without affecting your other browser sessions. Here's how to do it right from the address bar.

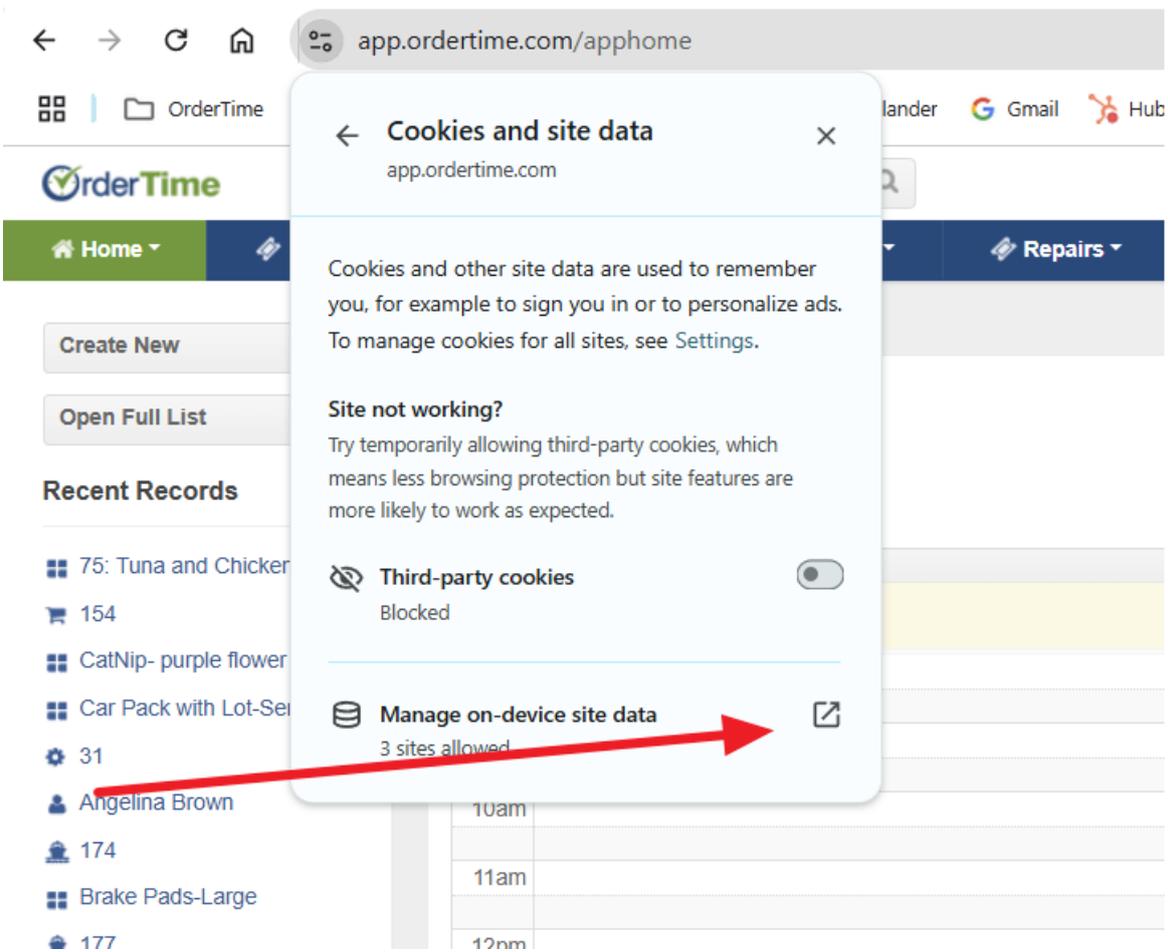
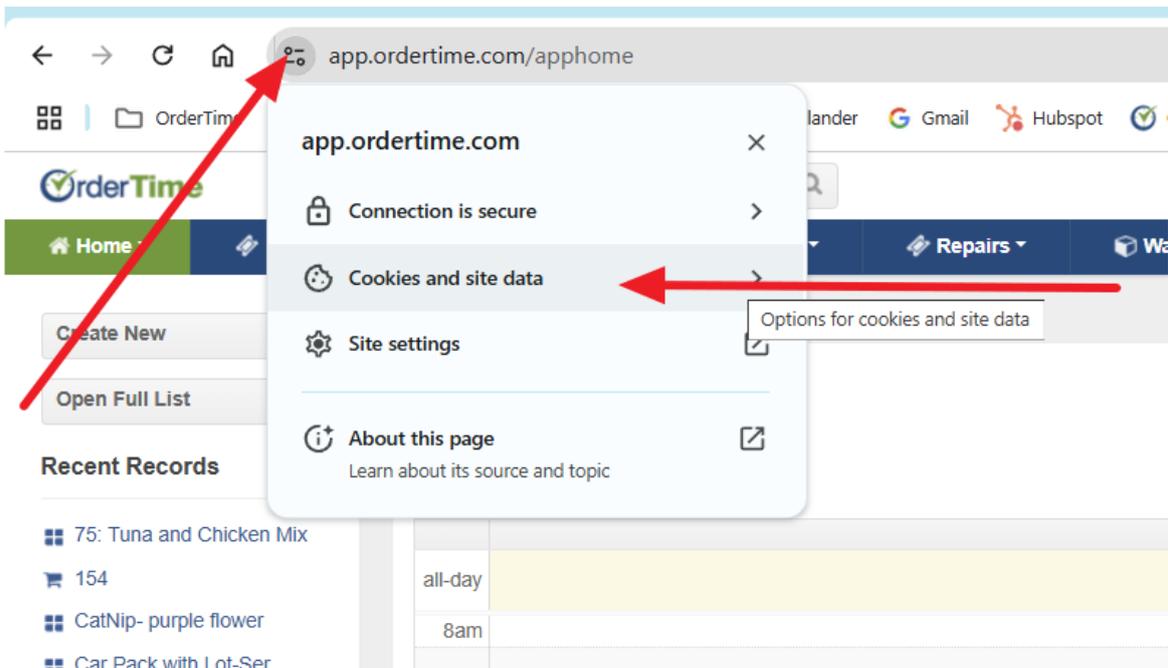
### Google Chrome

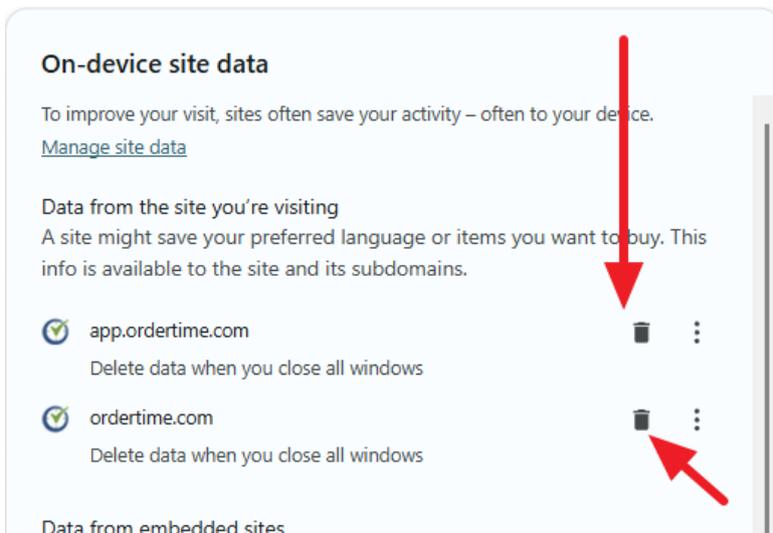
While on `https://app.ordertime.com` :

1. Click the **lock icon** to the **left of the URL** in the address bar.
2. In the dropdown, click **"Site settings"**.
3. A new tab will open with settings just for `app.ordertime.com` .
4. Click the **"Clear data"** button (or **"Reset permissions and clear data"**, depending on your version).
5. Confirm by clicking **"Clear"** in the popup.
6. Close the settings tab and **refresh** the Order Time page.

This will delete cookies, cache, and permissions just for Order Time—helpful after a new release.

Image instructions





## Mozilla Firefox

While on <https://app.ordertime.com> :

1. Click the **lock icon** to the **left of the URL** in the address bar.
2. In the dropdown, click "**Clear Cookies and Site Data...**".
3. A popup will appear for [app.ordertime.com](https://app.ordertime.com) .
4. Click "**Remove**" to delete all data for the site.
5. Refresh the page to continue using Order Time with a clean slate.

This clears stored login sessions and other cached data specific to Order Time.

## Still Seeing Issues?

After clearing site data, make sure to **refresh the page** or **log in again**. If you're still experiencing problems, reach out to our support team for further assistance.