New Hotfixes

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Hotfixes occur during our development cycle as a way to add functionality needed by specific customers and clean up quick bug fixes. Official release notes are still your best source for current functionality and links to support materials for new features.

> Hotfix patch notes are raw notes without full-blown explanations, official release notes are still you best source for support materials.
> Notes from our hotfixes are only included if there is something customer-facing that has changed, internal notes withheld.

Hotfix History

11-11-2026

The update includes the following:

- Attachment API fix regarding Work Order and Disassembly
- Resolved an issue regarding Stripe Payments

10-29-2026

The update includes the following:

- Logging changes for API, to help reproduce long running requests
- Prevent double save from inline edit in some cases
- Added Custom automation rules to item save
- Fixed issue with creating payment entries via API
- Setting up Email Domain Identify Verification will now make sure DKIM signing is enabled
- Fixed an issue with Shopify when the available value is null
- Fixed an issue when updating Magento product info while it has null available
- Fixed an issue that could cause sending emails via OT to fail
- Fixed possible issue with line numbers not reordering on repair order component deletion
- Fixed possible issue with Consignment line item QuantityOnHand
- Several adjustments were made to QB Online Work Order syncing

10-22-2026

The update includes the following:

- Custom fields with the price and cost type are now updated with UOM and currency conversion.
- The List/attachment API endpoint can now include larger files (50MB)

10-5-2026

QuickBooks Online changes that didn't make it into last Thursday's update related to syncing Work Orders.

10-1-2026

The following was included in the update:

- Resolved filter by decimal issue
- Added warning (activated by pref: SOWarnOutOfBalanceQuantitiesWithPromiseDates) that was on SOs to POs
- Fixed an issue creating new Counts set to Add All with zero quantity
- Resolved an issue with Receiver API regarding InvoiceNo and ExpectedDate fields
- Resolved issues with inconsistent logic with Transfers being ReadOnly or not
- Work Orders as QBOnline Adjustment will now omit non-inventory items
- Corrected ability to direct whether Transfers will use On Hand or Available quantity when configured to do so
- Customer Returns were erroneously shown on the Sales Order -> ShipDoc tab
- Added pref to pull an Item's Sales Desc instead of LineItem Desc when sending info to ShipStation

9-24-2026

The following were included in the update:

- Added the ability to filter dates by Null in Lists and Reports
- Added "Range" validation to exchange rates
- Resolved an issue with changing status on Repair orders not marked as "internal"
- Closed Vendor Returns will have the inventory tab hidden
- Resolved an issue where using a UOM set and the "Allocate" button on a Sales Order will have the ShipDoc subtotal calculate incorrectly
- Can now use the "BalanceAmount" fields to filter in the API
- Resolved an issue with Work Order allocated inventory under specific conditions

9-15-2026

Service Server Updates

9-3-2026

Service Server Updates & Update to QuickBooks Desktop Sync Tool

The update was to resolve issues with valuation issues from the API and an erroneous error reported in QB Desktop.

9-1-2026

The following was included in the update:

- Added validation error to Transfer API to if Line Item -> FillBin not provided as expected
- Made "Drill Down No" available to work order reports

- Fixed Receiver StdCost missing from List
- When re-calculating taxes on an order using Zip based taxes, do not recalc the item pricing
- Resolved an issue with Work Order Step sorting
- Resolved issues with Consignment Line Item Importing
- Dynamic Search List, used in various places in OrderTime, was only allowing 10 results. Now allowing up to 50
- Resolved an issue where B2b categories wouldn't save if there was only one option
- Resolved an issue with report calculated fields
- Resolved an issue with cloned sales orders or quotes with kit line items would not be able to edit those kit line items in the clone
- Updating custom fields will now update the modified date and user in an instance it wasn't before
- Edi settings page wasn't enabling the Save button when you do a successful test connection after it's disabled
- Quickbooks desktop will check if a required COGS account to report the issue in an instance where it was reporting an ambiguous error
- Item Group wasn't being populated on Sales Order Line items for Kits
- Added address population for Drop Ship addresses in Purchase orders when set to do so
- Updating the default BOM revision wasn't updating the StdCost

8-20-2026

The following was included in the update:

- Fix for avatax validation issue
- Sales Order Easy Import will use the customer SalesRep and Terms if not included
- SPS Edi config; added UPC to item identifier mapping
- Edi config; Test Connection success will show the Save button if it was hidden
- Modified the "close" button on the ShipDoc that is next to the SalesOrder number to be more legible
- Fixed an issue with LotOrSer popup when there are a lot of columns

8-14-2026

EDI Job Fix

8-12-2026

Included in the update:

- Inventory Valuation changed to prevent situations where the valuation tool would confuse normal operations with a looping error it needs to stop from processing
- Send Email from Rental Contract didn't populate the Contact dropdown
- Fixed an issue where the Send Email would complain about missing Contact selection
- List Shading Rule: added Kit Component and Kit Selection
- Fixed clearing a List filter would load a saved list
- Fixed receiver line item not populating with the StdCost from it's item

8-4-2026

The update includes the following:

- Ecom, report missing item sales tax mapping as warning
- Added the ability to have html templates with custom dynamic footers and a special page that only appear on the last page

7-8-2026

It includes the following:

- Changed url verification slightly to support a requested url
- When selecting options in the Ship rate estimator, the values will now change in the popup

6-30-2026

Update summary:

- Pressing the back button after choosing a tenant to login as will give you a validation error instead of an unhelpful page error
- Order line items will expand as needed instead of using scrollbars
- A bin move typo causing a display issue was resolved

6-24-2026

Change list:

- Fixed issue with custom fields saving
- Fixed an issue with the transfer line item api delete not working
- Fixes issue of PropertyUnits for DocFillLotOrSerial trying to be accessed without them being in the cache
- Fix for issue with Work Order Changing Status when there is a final step with a different location
- Fix for QB Desktop duplicating invoice under specific condition
- Added cloning contacts from one customer to another
- Edi b2b rate limit handler added for outgoing files

3-11-2026

Server Updates

3-10-2026

Fixed a Price Level issue

3-6-2026

- -Count Item fields added: Default Vendor and Manufacturer
- -Work Order Custom Automation Rule bug fix
- -Allow Expired Lot Ser: company preference
- -Kit Group duplicate bug fix
- -Fixed API 400 error for Receiver, VendorReturn, Adjustment and Tranfer.
- -Sales order location not overriden when user has location filter
- -ImportExistingSOs accounting preference will only show for QB Desktop
- -Item Image renaming bug fixed

- -Template with style item, incorrect sum fixed
- -PriceLevel optimization
- -Fixed error in List call for api
- -Various Bug fixes in Edi b2b and Ecom Magento

For notes prior to March 2026, refer to the **official versioned release notes**.